KATO
COMPACT EXCAVATOR SALES, LLC

PO BOX 667/ (400 Production Ct)
Elizabethtown, KY
42702-0667 (42701)
Phone: 800-538-1447
Fax: 270-737-0419
www.katoces.com

Canycom Warranty Claim Form

Warranty Claim Number

Directions: Please complete the form and submit via:
1. Hit the Submit by email button (Please print a copy for your records by hitting the print button) or email to jake@katoces.com
2. Take pictures and keep parts (they may be requested). Pictures can be sent with claim to above email address.

Dealer Account #
(Customer ID)

Customer Info:

Company/Branch _____
Address: _____
City/State: _____
Contact Name: _____
Phone: _____
Email: _____

Machine Info:

Model Type _____
Serial Number _____
Hour Meter _____
Delivery Date _____
Failure Date _____
P.O. or Invoice # _____

Detailed Description of Failure and Resolution (REQUIRED)

Item #	Description	Quantity	Unit Price	Amount

Engine Serial #
REQUIRED for any engine parts

Labor @$50.00/HR		0
Shipping Cost (If Applies)		0

Parts Total	0
Labor Total	0
Grand Total	0

☐ Note: Claims must be completed and returned to KATO within 30 days of repair. Parts must be held until judgement has been determined. I certify that all information is correct and accurate.

Submitted By: **Date Submitted:**

Submit by Email | Print Form

Pictures of machine condition including hour meter are now required by Canycom with each claim submitted. Pictures can be sent to the email listed at the top right of form. Claims will not be judged unless a detailed description is given and photos are sent per Canycom.